

Quality Policy

Osmoflo is a well-established, privately owned, Australian-headquartered company providing specialised water treatment products and services in key geographic regions across the globe. Its activities include ownership and operation of a variety of fixed and mobile water treatment assets.

The company's technical and operational knowledge, experience and flexibility enables it to provide superior system design and technical support services to ensure successful operation and comprehensive whole-of-life management of water treatment systems.

The company objective supported by Osmoflo's quality management system are:

- To create value for customers by understanding their needs, and to deliver that value through quality, technical innovation, product reliability and responsive service.
- To be profitable, and to generate superior returns to stakeholders.
- To promote and foster a work environment that provides employees with job satisfaction, enjoyment and personal development with potential career paths for staff within the Osmoflo Group.
- To act with honesty and integrity in all business relationships and to adhere to corporate governance principles.

Osmoflo's Management is committed to the continual improvement of the company's quality management systems, in accordance with the following International Standard:

- ISO 9001:2015, Quality Management Systems - Requirements

The company recognises that diligent use of a quality management system will ensure we continue to enhance customer satisfaction.

Management will regularly review the quality management system to ensure our aims and objectives are being achieved.

The policy is application to all Osmoflo activities and functions. It is the responsibility of all staff to ensure this quality policy is understood, followed and applied.

The Policy is available to all interested parties and will reviewed every 3 years as a minimum.



Takayuki Inoue, CEO

Date: 13. Dec. 2019